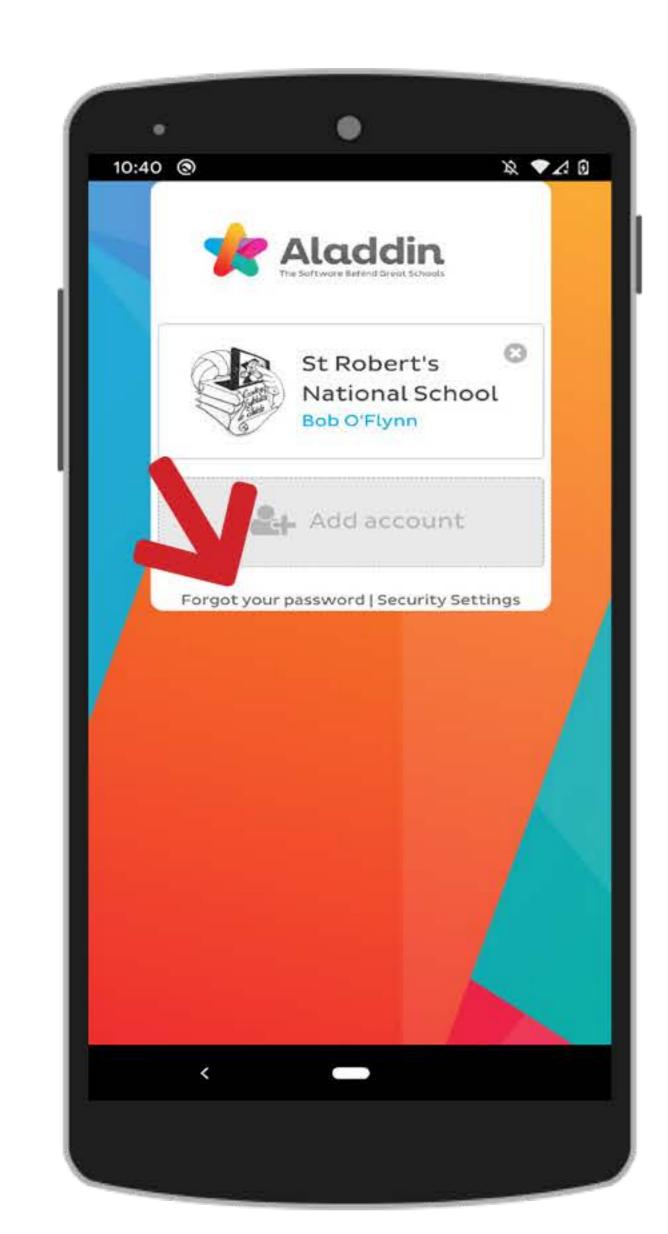
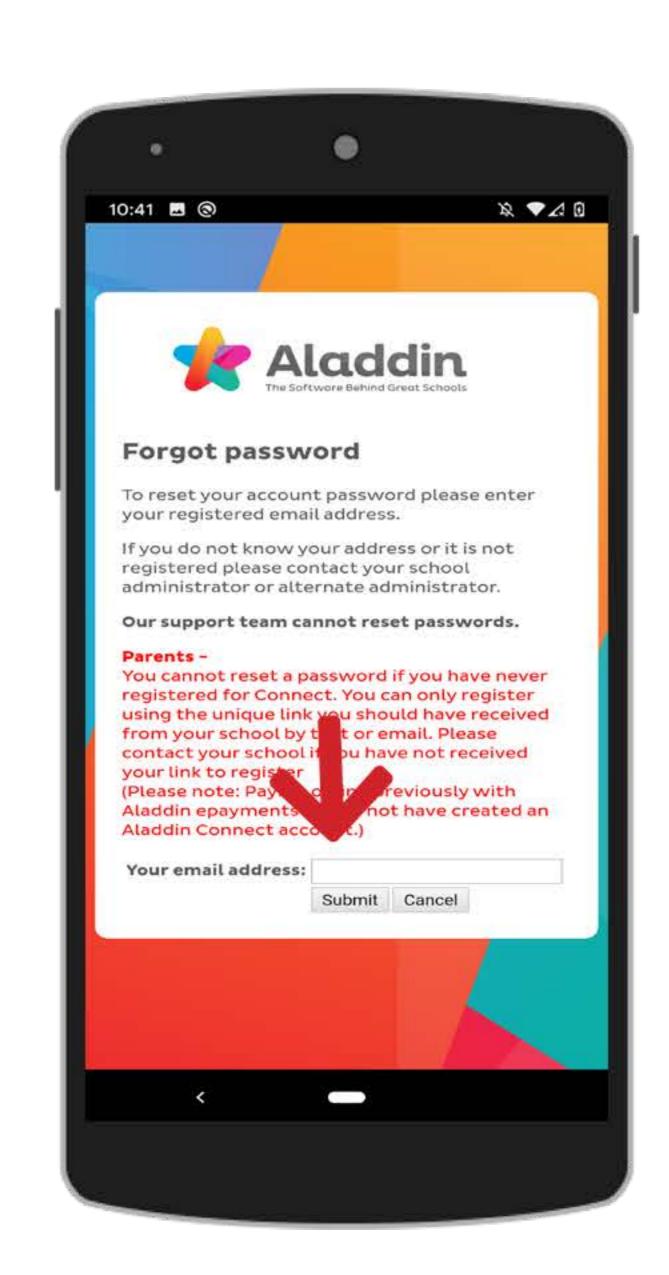


Having issues logging back in to Connect? Here are the steps to reset your password



1. Click forgotten Password link

To begin resetting your password click on the forgotten password link on the login page.



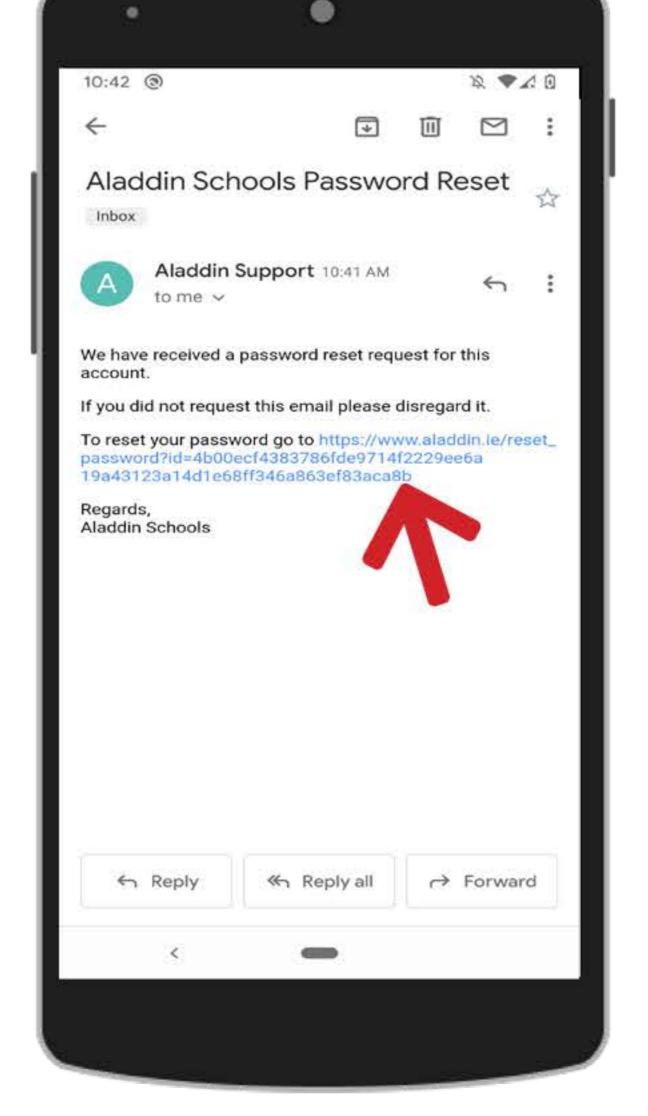
2. Enter your email address

Enter the email address associated with your Connect account into the box provided and tap submit.



3. Sending of reset email

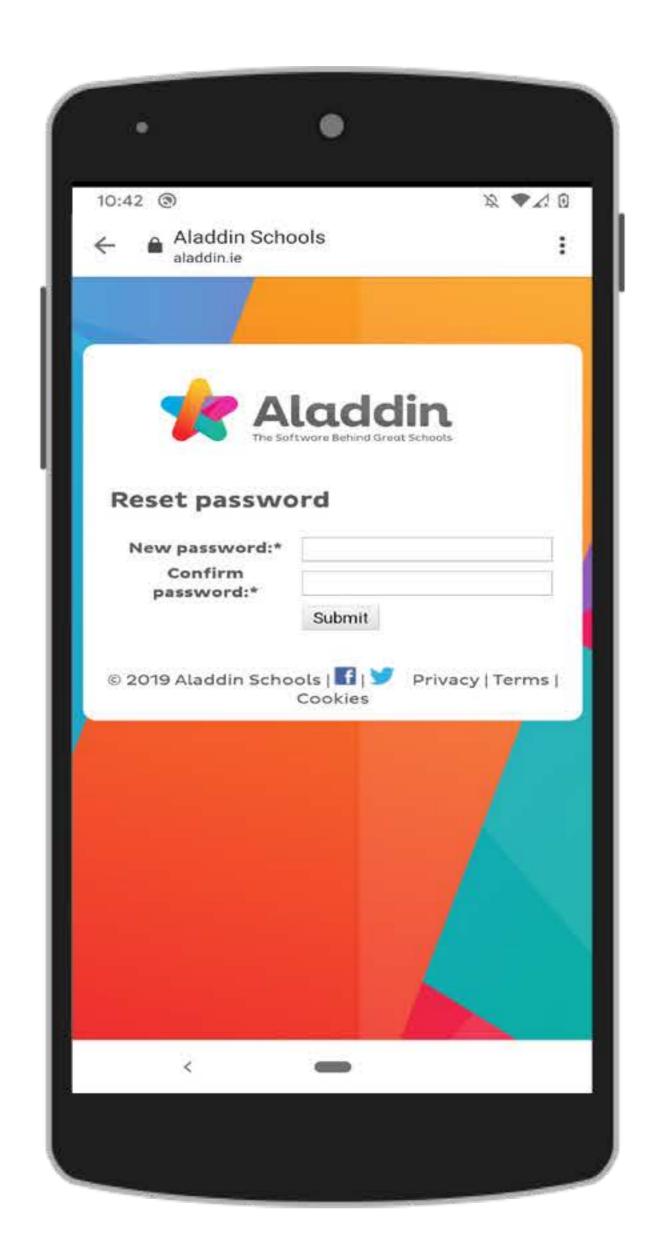
Once you submit your email address you will be greeted with this screen informing you a reset email has been sent.



4. Reset link in email

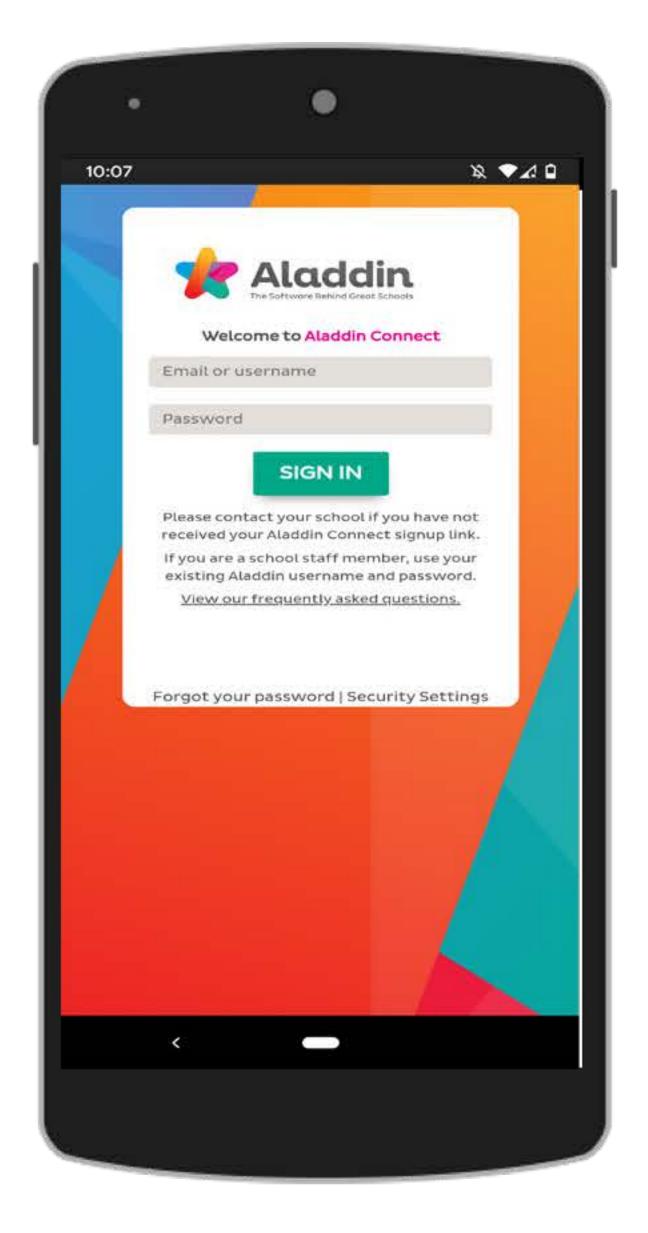
When you receive your reset email click on the link provided to be brought to the reset password page.

be sure to check your spam folder for the email if you don't recieve it



5. Select new password

On this page enter your new desired password in the boxes provided and confirm to complete the reset process.



6. Login with new password

Once your password has been reset return to the Aladdin app and enter your new login details.